



Lisa Corrente

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As a member of our Employment & Labour Group, Lisa acts extensively for clients in any issue that arises in the workplace. She deals with wrongful dismissal litigation, human rights complaints, applications for certification by trade unions, collective bargaining and arbitrations, privacy and surveillance issues and pay equity proceedings. Lisa also provides advice and assistance on employment agreements, workplace policies, severance packages and the resolution of workplace disputes.

Lisa's practice in the Health Law Group includes advising and representing health care facilities and health professionals. She regularly provides assistance to long-term care homes, retirement homes, domiciliary hostels and other health facilities with respect to Ministry compliance matters, professional complaints and discipline proceedings, privacy and requests for access to information, residential tenancy disputes and issues concerning residents and their family members.

Within both her practice areas, Lisa conducts neutral workplace investigations into matters such as policy violations and employee misconduct, resident abuse and neglect, discrimination and harassment, failure to accommodate and reprisals. She provides timely and thorough investigative expertise from the start of the investigative process through to providing comprehensive written reports and recommendations.

Lisa is a member of the Association of Workplace Investigators (AWI). She also represents our firm in its membership in the Ontario Long Term Care Association and Ontario Retirement Communities Association. Lisa is the Past Chair of the Ontario Bar Association's Health Law Section and is the immediate Past Chair of the Canadian Bar Association's National Health Law Section.

Services

- Employment & Labour
- Health Law
- Technology, Privacy & Data Management

Education

- J.D., University of Toronto, 1999
- B.A. (Honours), University of Toronto, 1993

Credentials

- Called to the Ontario Bar, 2001

Publications & Presentations

Lisa regularly writes and speaks on various topics of interest to employers, managers and human resources professionals, including those in the health care industry. Some of her recent speaking engagements and publications include:

- **“Workplace Investigations - Human Rights/Harassment Issues”**, Legal Issues Affecting Dentists Today, Torkin Manes Health Law Program, November 2017
- **“Medical Assistance in Dying: Retirement Home Sector Update”**, Ontario Retirement Communities Association, October 2017
- **“Leadership Challenges in Seniors Care”**, MA Leadership Program, University of Guelph, October 2017
- **“A Trauma-Informed Approach to Violence Investigations: Best Practices for Your Practice”**, Canadian Association of Workplace Investigators, June 2017
- **“Recent Developments in Employment Law: An Overview of the Implications for your Agency”**, Ontario Association of Residences Treating Youth, June 2017
- **“Responding to Internal Complaints: Complaints Procedures and the Investigations that Follow”**, Ontario Association of Residences Treating Youth, June 2017
- **“Responding to Ministry Inspections: Legal Obligations and Guiding Principles”**, Torkin Manes Client Seminar, June 2017
- **“Workplace Crisis Management”**, Torkin Manes Employment and Labour Relations Seminar, May 2017
- **“Canadian Bar Association National Health Law Summit”**, Co-Chair, May 2017
- **“MAiD in Canada”**, Extendicare National Conference, April 2017
- **“Medical Assistance in Dying: The Past, the Present and the Future”**, Ontario Long-Term Care Association and Ontario Retirement Communities Association Together We Care Convention, April 2017
- **“Leading in Times of Calm and Crisis”**, Panel Moderator, Ontario Long-Term Care Association and Ontario Retirement Communities Association Together We Care Convention, April 2017
- **“The Provincial Advocate for Children and Youth Act: An Overview of Investigations by the Advocate”**, Ontario Association of Residences Treating Youth, March 2017
- **What is Pay Equity?”**, Torkin Manes LegalPoint Video, September 2016
- **“Medical Assistance in Dying: What does it mean for long-term care?”**, Senior Care Canada, Fourth Quarter 2016
- **“Physician-Assisted Dying: What Does It Mean for Long-Term Care?”**, Torkin Manes LegalPoint, May 2016
- **“Physician Assisted Dying: Is Your Home Ready?”**, Together We Care Conference, April 2016
- **“Legal Panel Discussion”**, Together We Care Conference, April 2016
- **“It Doesn’t Pay to Delay: Review Officer’s Order Rescinded by Pay Equity Hearings Tribunal”**, Torkin Manes LegalPoint, November 2015
- **“Resident abuse and neglect”**, The Lawyers Weekly, February 2015

- **“Workplace Investigations: Key Reasons For Hiring An External Investigator”**, Torkin Manes LegalPoint, October 2014
- **“Workplace Investigations”**, Torkin Manes LegalPoint Video, October 2014
- **“Issues of Consent & Capacity”**, Ontario Retirement Communities Association, Spetmeber 2014
- **“New Employment Leaves: Helping Families in Need”**
- **“Legal Considerations for Hiring and Firing”**, Building Industry and Land Development Association, April 2014
- **“Alla Salute: Health Law Update”**, Canadian Italian Advocates Organization, September 2013
- **“Ontario’s New Legislation Governing Retirement Homes”**, The Lawyers Weekly, July 2013
- **“Accommodating Family Status”**, Torkin Manes Seminar for Employers, Human Resources Professionals and Managers, April 2013
- **“Sharing Information with the Ministry and LHINS: Can You Protect Your Data from Disclosure to the Public”**, Ontario Long-Term Care Association Fall Symposium, November 2012
- **“Accessibility for Ontarians with Disabilities Act, 2005: Obligations for Employers by January 1, 2012”**, Torkin Manes Seminar for Employers, Human Resources Professionals and Managers, October 2011
- **“Broader Public Sector Accountability Act, 2010: The Impact of Increasing Financial Accountability”**, co-written with Linda J. Godel, Journal of Parliamentary and Political Law, September 2011
- **“Medical Records Law”**, co-chair with Barbara MacFarlane, and presented to health care practitioners at the Lorman Education Services Seminar, February 2011
- **“Regulated Documents under the Long Term Care Homes Act, 2007”**, Ontario Long Term Care Association Fall Symposium, October 2010
- **“Industry Braces for Generic Drug Changes”**, Law Times, August 2010
- **“Retirement Homes Act, 2010”**, Ontario Retirement Communities Association’s Summer Conference, June 2010
- **“Don’t Pass it On: Managing Pandemic in the Workplace”**, Torkin Manes Annual Labour Relations and Employment Seminar, June 2010
- **“Dealing with Violence and Harassment in Your Law Firm”**, The Law Office Management Association, March 2010
- **“Bill 168 – Is Your Workplace Prepared?”**, The Law Office Management Association Newsletter, March 2010
- **“Long Term Care Homes Act, 2007 and Local Health System Integration Act, 2006”**, OBA Health Law Institute, February 2010
- **“New Hires: Get it in Writing”**, Torkin Manes Annual Business Law Seminar, November 2009

- **"Residential Tenancies Act, 2006: Obligations of Domiciliary Hostels to Residents and the Ministry"**, Ontario Homes for Special Needs Association, September 2009
- **"New Obligations for Employers under Bill 168: Amendments to the Occupational Health and Safety Act"**, Ontario Retirement Communities Association, September 2009
- **"Summit on the Regulation of Genetic Counsellors"**, The Hospital for Sick Children, May 2009
- **"When Push Comes to Shove: How Are We Dealing with Violence and Harassment in the Workplace?"**, Canadian HR Reporter, May 2009
- **"Bill 139: Amendments to the Employment Standards Act affecting Temporary Workers"**, Torkin Manes Annual Labour Relations and Employment Seminar, April 2009
- **"Dealing with Violence and Aggression in the Workplace"**, Legal Risk Management for Long Term Care Homes, Osgoode Hall Law School, February 2009
- **"Community Nursing Home – Port Perry v. O.N.A.: Failure to Comply with Implicit Disclosure Requirements Render Lay-offs Void Ab Initio"**, Co-author, Ontario Bar Association Professional Development Seminar, December 2008
- **"Family Day: A holiday that's all relative"**, Torkin Manes Focus, Fall 2008
- **"Transparent Drug System for Patients Act, 2006: The Government's Plan to Improve Ontario's Drug System"**, Health Matters, April 2007
- **"Ontario Human Rights Code"**, Co-author, Canadian Forms & Precedents, Butterworths, 2006
- **"The Ontario Divisional Court Levels the Playing Field for Retirement Home Operators"**, Ontario Residential Care Association Newsletter, 2005

Memberships

- Association of Workplace Investigators
- The Advocates' Society
- Canadian Bar Association
- Chair of the Canadian Bar Association's National Health Law Section
- Canadian Italian Business and Professional Association
- Ontario Bar Association - Health Law Section, Chair of the Executive
- Ontario Bar Association - Labour and Employment Law Section Executive

Community Involvement

- Member of the Steering Committee, Pro Bono Law Ontario at SickKids
- Member of the Systemic Issues Working Group, Pro Bono Law Ontario at SickKids
- Team Leader, CIBC Run for the Cure (2004 to 2009)

- Sponsor, World Vision Foster Child